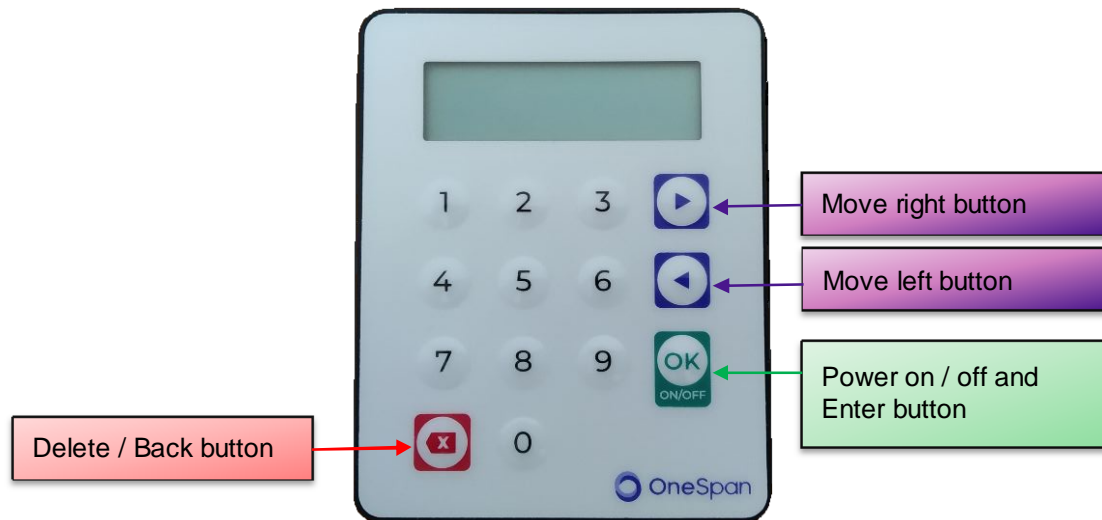


UniCredit Hungary Bank Zrt. – user guide for PSD2 compliant token version DP310



First steps

| No. | Action | Display | Comment |
|-----|---|--|--|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter your confidential 4-digit-long PIN then press OK. | New PIN? | |
| 3. | Confirm the new PIN then press OK. | Confirm PIN | |
| | Press the green OK button then continue from step 2 with another PIN. | Weak PIN! <OK> | The chosen PIN is too weak, therefore it cannot be used. The codes 1234, 5555, 8765 and alike are not allowed. |
| 4. | | New PIN OK <OK> | The new PIN has successfully changed. |
| | Press the green OK button then continue from step 2. | PINs differ! <OK> | The repeated PIN differs from the initially entered PIN, so the process restarts. |

Login to UniCredit's Internet Banking applications

| No. | Action | Kijelző | Comment |
|-----|---|---------------------------------------|--|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter your confidential 4-digit-long PIN then press OK. | PIN? | |
| 3. | | PIN OK <OK> | You have entered the correct PIN. |
| | Press the green OK button twice then continue from step 2. | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 4. | Press the green OK button to generate a password. | Menu 1. Password | The one time login password can be generated here. |
| 5. | Enter the displayed code into the appropriate password field in the application | Token code: ***** | The password can be enlarged by pressing the green OK button. |

Sign payment orders in UniCredit's Internet Banking applications

| No. | Action | Display | Comment |
|-----|---|-------------------------------------|--|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter your confidential 4-digit-long PIN then press OK. | PIN? | |
| 3. | | PIN OK <OK> | You have entered the correct PIN. |
| | Press the green OK button twice then continue from step 2. | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 4. | Press the purple right arrow button once. | Menu 1. Password | |
| 5. | Press the green OK button to start the creation of a new signature code. | Menu 2. Signature | |
| 6. | Enter the 6-digit-long account ID displayed by the Internet Banking app. | Account ID? ----- | |
| 7. | Enter the total amount of the payment. | Total amount? 0,00 | The digits are shifted from the right side of the display, so for integer numbers two zeros are also required. |
| 5. | Enter the displayed code into the appropriate password field in the application | Signature code: ***** | The password can be enlarged by pressing the green OK button. |

PIN change

| No. | Action | Display | Comment |
|-----|--|-----------------------------------|--|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter your confidential 4-digit-long PIN then press OK. | PIN? | |
| 3. | | PIN OK <OK> | You have entered the correct PIN. |
| | Press the green OK button twice then continue from step 2. | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 4. | Press the purple right arrow button twice. | Menu 1. Password | |
| 5. | Press the green OK button. | Menu 3. Settings | |
| 6. | Press the green OK button. | Settings 1. Change PIN | |
| 7. | Enter your confidential 4-digit-long PIN then press OK. | PIN? | |
| 8. | | PIN OK <OK> | You have entered the correct PIN. |
| | Press the green OK button twice then continue from step 2. | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |

| | | | |
|-----|---|--|--|
| 9. | Enter your confidential 4-digit-long PIN then press OK. | New PIN? | |
| 10. | Confirm the new PIN then press OK. | Confirm PIN | |
| | Press the green OK button then continue from step 2 with another PIN. | Weak PIN! <OK> | The chosen PIN is too weak, therefore it cannot be used. The codes 1234, 5555, 8765 and alike are not allowed. |
| 11. | | New PIN OK <OK> | The new PIN has successfully changed. |
| | Press the green OK button then continue from step 2. | PINs differ! <OK> | The repeated PIN differs from the initially entered PIN, so the process restarts. |
| 12. | Press the red <i>Back</i> button. | Settings 1. Change PIN | |
| 13. | Press the red <i>Back</i> button. | Menu 3. Settings | |
| 14. | | Menu 1. Password | |

Blocking the token PIN

In case incorrect PINs are used then the token displays a warning message twice. After that a time penalty is enforced for 1 minute also twice, and finally the token will be blocked.

| No. | Action | Display | Comment |
|-----|---|---|--|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter an incorrect 4-digit-long PIN then press OK. | PIN? | |
| 3. | | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 4. | Press the green OK button. | PIN errors: 1 <OK> | There has been 1 unsuccessful login attempt. |
| 5. | Enter an incorrect 4-digit-long PIN then press OK. | PIN? | |
| 6. | | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 7. | Press the green OK button. | PIN errors: 2 <OK> | There have been 2 unsuccessful login attempts. |
| 8. | Enter an incorrect 4-digit-long PIN then press OK. | PIN? | |
| 9. | | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 10. | | Time penalty <OK> | |
| 11. | Press the green OK button. | PIN errors: 3 <OK> | There have been 3 unsuccessful login attempts. |
| 12. | Enter an incorrect 4-digit-long PIN then press OK. | PIN? | |
| 13. | | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 14. | | Time penalty <OK> | |

| | | | |
|-----|--|-----------------------------------|---|
| 15. | Press the green OK button. | Last try! <OK> | The last chance to enter a correct PIN. |
| 16. | Enter an incorrect 4-digit-long PIN then press OK. | PIN? | |
| 17. | | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 18. | | PIN locked! <OK> | The token is blocked, please call your relationship manager or the call center at the following number: +36-1/325-3200. |

Unlocking the PIN

| No. | Action | Display | Comment |
|-----|--|---|--|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Press the green OK button. | PIN locked! <OK> | |
| 3. | Tell your relationship manager the displayed 7-digit-long code then press the green OK button. | Lock code: ***** | |
| 4. | Enter the 8-digit-long unlock code that you received from the Bank then press the green OK button. | Unlock code? | In case some digits of the unlock code were mistyped from then the wrong numbers can be corrected with the help of the red <i>Delete</i> button. |
| 5. | | Unlock OK <OK> | The unlock was successful. |
| | Please check the unlock code with your relationship manager then continue from step 4. | Unlock fail! <OK> PIN locked! <OK> | Wrong unlock code has been entered, so the device is still locked. |
| 6. | Enter your confidential 4-digit-long PIN then OK. | New PIN? | |
| 7. | Confirm the new PIN then press OK. | Confirm PIN | |
| | Press the green OK button then continue from step 4 with another PIN. | Weak PIN! <OK> | The chosen PIN is too weak, therefore it cannot be used. The codes 1234, 5555, 8765 and alike are not allowed. |
| 8. | | New PIN OK <OK> | The new PIN has successfully changed. |
| | Press the green OK button then continue from step 6. | PINs differ! <OK> | The repeated PIN differs from the initially entered PIN, so the process restarts. |

Change the language

| No. | Action | Display | Comment |
|-----|---|------------------------------|-----------------------------------|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter your confidential 4-digit-long PIN then press OK. | PIN? | |
| 3. | | PIN OK <OK> | You have entered the correct PIN. |

| | | | |
|-----|--|-------------------------------------|--|
| | Press the green OK button twice then continue from step 2. | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 4. | Press the purple right arrow button twice. | Menu 1. Password | |
| 5. | Press the green OK button. | Menu 3. Settings | |
| 6. | Press the purple right arrow button. | Settings 1. Change PIN | |
| 7. | Press the green OK button. | Settings 2. Language | |
| 8. | Press the purple right arrow button. | Language 1. English | |
| 9. | Press the purple OK button. | Nyelv 2. Magyar | The device will display the texts in Hungarian from now on. |
| 10. | | Nyelv váltása <OK> | |
| 11. | Press the red <i>Back</i> button. | Beállítások 2. Nyelv | |
| 12. | Press the red <i>Back</i> button. | Menü 3. Beállítások | |
| 13. | | Menü 1. Jelszó | |

Token settings

| No. | Action | Display | Comment |
|-----|--|----------------------------------|---|
| 1. | Press the green ON/OFF button to turn the token on. | Welcome | Hold it for at least 1 second. |
| 2. | Enter your confidential 4-digit-long PIN then OK. | PIN? | |
| 3. | | PIN OK <OK> | You have entered the correct PIN. |
| | Press the green OK button twice then continue from step 2. | Wrong PIN <OK> | Incorrect PIN was entered, therefore the login was not successful. |
| 4. | Press the purple left arrow button. | Menu 1. Password | |
| 5. | Press the green OK button | Menu 4. Info | |
| 6. | Press the green OK button to view the details. | Info 1. Need help? | The token displays the address of the website of the Bank, the phone number and the e-mail address. |
| 7. | Press the green OK button to view the details. | Info 2. Battery level | The token displays the current battery level. |
| 8. | Press the green OK button to view the details. | Info 3. Serial numb. | The token displays the serial number, which can also be seen on the back of the device. |
| 9. | Press the green OK button to view the details. | Info 4. Date / Time | The token displays the date and time by the internal clock of the device. |
| 10. | Press the green OK button to view the details. | Info 5. FW version | The token displays the firmware number. |